

901 Merrill Mtn Rd
Landaff NH 03585

May 15, 2012

Commissioners
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, N.H. 03301-2429

Dear Commissioners:

I applaud the PUC's decision in **Case # DR-07-011** whereby FairPoint Communications is required to finally put some effort into completing broadband coverage for "the rest of us". It's time to hold FairPoint's feet to the fire and make sure they deliver. They have continually waffled, prevaricated and delayed in bringing small towns needed broadband service.

The effort of our small town of Landaff put together to try to convince FairPoint to give us early broadband service is a case in point. Beginning in 2010 we submitted completed DSL sign-up forms (from over half our households) and spoke regularly with FairPoint officials to request a firm installation schedule.

In December 2010, at a public meeting in Haverhill, NH, Teresa Rosenberger vowed that many of us that we were going to get DSL "soon". What actually happened was FairPoint brought DSL up Route 302, (you might consider that route the "low hanging fruit") serving the corridor which already has cable broadband available. Proximity to the main Lisbon switch resulted in service to approximately 35 homes in Landaff as well. When asked about service into town, Ms. Rosenberger told us "you'll be serviced by the end of 2013, which is our PUC requirement".

She's gone now, but FairPoint gives us no encouragement of when we might see broadband anytime soon. We still don't have DSL to Town Hall, our Fire Station, Public Works building, or a majority of homes. Other than rumors from FairPoint linemen (neighbors regularly approach them when they see a truck to ask about whether they are installing DSL) still nothing has happened. FairPoint hasn't sent out any marketing material or anything else to encourage or alert us.

Only bold action by the PUC can help solve this problem and directing FairPoint to reach the 95% coverage threshold by the end of this year makes that point. (Commissioner Harrington's whiny dissent notwithstanding, it's clear he has broadband where he lives and cares less about rural areas).

I should add that Mike Ladam of the PUC staff has been very helpful in understanding our concerns; he was even furnished a map showing the poor coverage we suffer from.

Thank You for your continued attention and interest in this matter.

Yours very truly,

Patrick J Webb

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